



SERVICE ORDER

Name	
Date	
Local Address	
Remote Address	
Requirement	See below
Reference	Tim Bliss 07624 469677

Description	Qty.	Term (years)	One-off Charge	Monthly Charge
Totals				

I/We apply to Riela Tech for the services and equipment listed above. I/We agree to pay the charges stated above for provision and ongoing rental of services and equipment applied for. I/We understand that such charges apply for the term of the contract as shown above. I/We agree to comply the terms and conditions within the Riela Tech Standard Services Agreement, which is incorporated into this contract and shall apply in full. Riela Tech Standard Services Agreement can be found at <https://riela-tech.com/terms/>



For and on behalf of customer:	
Signature	_____
Print Name	_____
Company Registration Number	_____
Purchase Order Number	_____
Date	_____

ORDER NOTES

- a. Prices are valid for 30 days from the date of this quotation and subject to requirements capture if not already complete.
- b. Service delivery will normally be within 30 business days from receipt of a signed Order Form unless otherwise agreed, subject to the requirements capture.
- c. The prices quoted are based upon our understanding of your requirements and may be subject to change as a result of any revision of, or our understanding of, these requirements.
- d. For detailed information on our products and services please refer to our web site www.riela-cyber.com
- e. Errors and omissions excepted.
- f. Proposed services:

PHASE 1 REQUIREMENT:

A prudent approach that gives the best combination of absolute minimum needed now, plus sensible inclusions to save pain later. This phase one has no firewall. This maybe something to consider fairly soon to get you secured, and indicative pricing would be about £650 ea for a suitable Cisco ASA + the same again for the 3Y support.

(we may actually need one for the vpn – dependant on the router supplied by the ISP)

We have confirmed that the 1GB Fibre Broadband is available to the building from Sure.

Initial resilience will be provided by Riela Tech being round the corner with network kit in stock if anything fails.

All workstations will be domain joined.



PHASE 2 REQUIREMENTS (NOT INCLUDED):

This will be progressed over time rather than all at once, and details and pricing are yet to be confirmed. Prices shown are indicative. We should aim for redundancy across the estate, and this can be layered on progressively.